DATE: 12 November 2015

SUBJECT: Tripp Up/Down HD Cylinder, Nordco P/N 28553600

RATING: DIRECTIVE (Action is required)  ALERT (Potential Problem)

INFORMATION (Action is optional)  PRODUCT IMPROVEMENT (Enhance Product)

MACHINE MODEL(S): Tripp Models A-D, Machines with Standard Workheads

SERIAL NUMBER(S): S/N 760125 through 760553 and 760560-760562

SUMMARY: Using the Standard Tie Exchanger Workhead on concrete ties lessens the life of the weld on the rod eye of the Up/Down Cylinder.

OPERATIONAL IMPACT: This use (to remove or insert concrete ties) may cause the rod to bend or the weld on the rod eye may break.

ACTION: Nordco has designed a Heavy Duty Up/Down Cylinder for use with concrete ties. The new cylinder has a larger diameter rod with a longer rod eye and bigger weld. See next page for photo showing the differences.

If you are using your machine for concrete ties on an intermittent basis, Nordco recommends that you replace your Exchanger Up/Down Cylinder (P/N 28553592) with the new Heavy Duty Exchanger Up/Down Cylinder (P/N 28553600).

Please contact your NORDCO Representative or the NORDCO Parts Department 1-800-647-1724 for any additional assistance.

WARRANTY: None