



PRODUCT SUPPORT BULLETIN

BULLETIN NO. 368

URGENT

DATE: December 16, 2002

MACHINE: NETP Chemical Tie Plugger

SERIAL

NUMBER(S): 510015-510022 (BNSF X6200075-X6200082)
510023-510025 (CP 5108-09, 5108-10 and 7108-07)

SUBJECT: Replacement of Crawler Keys – p/n 47015050

Some of the **Crawler Support Keys** used on these machines have been failing prematurely. The failed keys were made from incorrect material.

Keys for machines in the serial number range shown above will be replaced under warranty, and may be obtained by contacting the **NORDCO Service Department at 1-800-445-9258**. You must furnish the machine serial number to obtain the replacement keys.

The new keys can be installed in about 30 minutes. There is 1 key per crawler, 4 keys per machine. Remove both 5/16" capscrews. The **Key Retainer** can then be removed from the **Crawler Support Tower**. Remove the 1/2" capscrew to remove the Key from the Key Retainer. Install the new key and secure with the capscrews. See Figure 1.

Please contact the NORDCO Service Department if you have any questions.

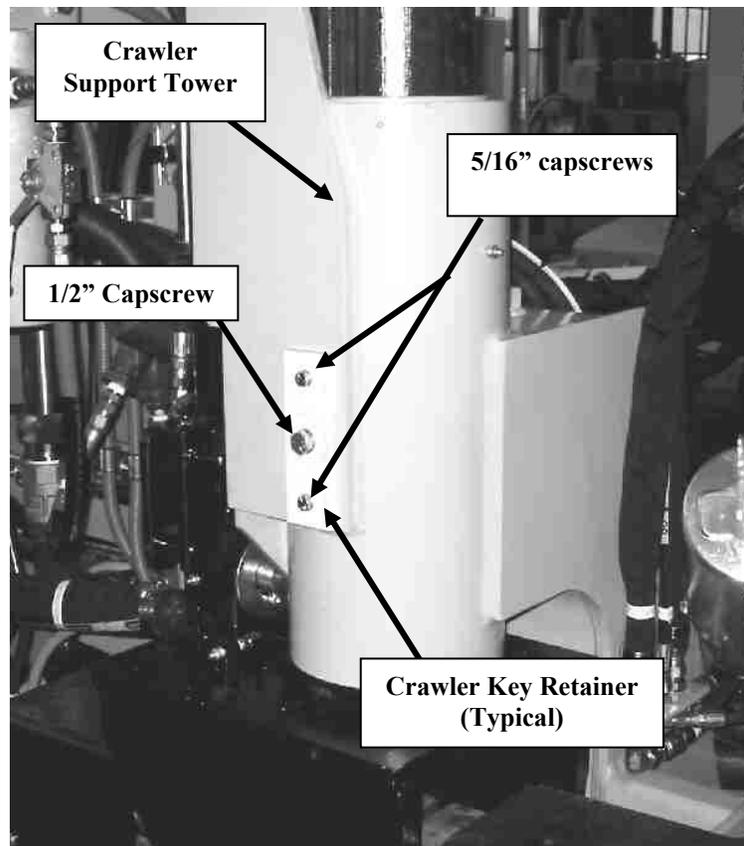


Figure 1