DATE: November 4, 2015

SUBJECT: Jacking Cylinder Flow Control Field Update Kit, Nordco P/N 98720012

RATING: ☑ DIRECTIVE
(Action is required)

☐ ALERT
(Potential Problem)

☐ INFORMATION
(Action is optional)

☐ PRODUCT IMPROVEMENT
(Enhance Product)

MACHINE MODEL(S): RPI

SERIAL NUMBER(S): S/N 720130 and Above

SUMMARY: The Jack cylinder flow control can experience a fatigue failure under certain working conditions. See next pages for photos of the cartridge flow controls being replaced on the Rail Lift Manifold, and the inline flow controls on the workhead being eliminated.

OPERATIONAL IMPACT: When the flow control becomes damaged, it may cause machine damage or personal injury.

ACTION: Contact Nordco Service at 1-800-445-9258 to arrange to have the kit shipped directly, or arrange for Nordco Personnel to come out and install the kit. Please have the machine serial number, location, and contact information available at the time of the call.

Plan for approximately 1 hour of down time per machine.

WARRANTY: Nordco will provide one kit P/N 98720012 for each serial number.

Orders for warranty installation must be received by November 30th, 2015.

Flow Controls to be replaced

New Flow Controls
Flow Controls to be removed