



# Product Support Bulletin 2007-012

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## Maintenance of Way ~ Work Equipment Bulletin

**DATE:** November 17, 2007

**SUBJECT:** Defective Aluminum Turntable Base Recall – 15138881

**RATING:**

<input checked="" type="checkbox"/> <b>DIRECTIVE</b> (Action is required)	<input type="checkbox"/> <b>ALERT</b> (Potential Problem)
<input type="checkbox"/> <b>INFORMATION</b> (Action is optional)	<input type="checkbox"/> <b>PRODUCT IMPROVEMENT</b> (Enhance Product)

**MACHINE MODEL(S):** CX Hammer  
Anchor Applicator Model F

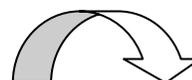
**SERIAL NUMBER(S):** All machines with Aluminum Turntable Bases

**SUMMARY:** The Aluminum Turntable Bases, p/n 15138881, supplied in 2007 have insufficient welds on the center tube support gussets and are being recalled. See Figure 1 on Page 2. The defective Aluminum Turntable Bases have intermittently stitch-welded gussets as shown in Figure 2 on Page 2. Any Aluminum Turntable Bases with stitch-welded gussets, either supplied with machines or ordered as repair parts, are being recalled.

**OPERATIONAL IMPACT:** **THESE ALUMINUM TURNTABLE BASES MAY FAIL WHILE LIFTING THE MACHINE, POSSIBLY RESULTING IN SEVERE INJURY OR DEATH.**

**ACTION:** **INSPECT ALL ALUMINUM TURNTABLE BASES FOR STITCH-WELDED GUSSETS AND REMOVE ALL DEFECTIVE ALUMINUM TURNTABLE BASES FROM SERVICE IMMEDIATELY! DO NOT ATTEMPT TO REPAIR DEFECTIVE TURNTABLE BASES IN THE FIELD.**

Only aluminum turntable bases with stitch-welded gussets are affected by this recall and must be returned to Nordco for replacement. Aluminum Turntable Bases with continuous welded gussets and Steel Turntable Bases are not affected by this recall.

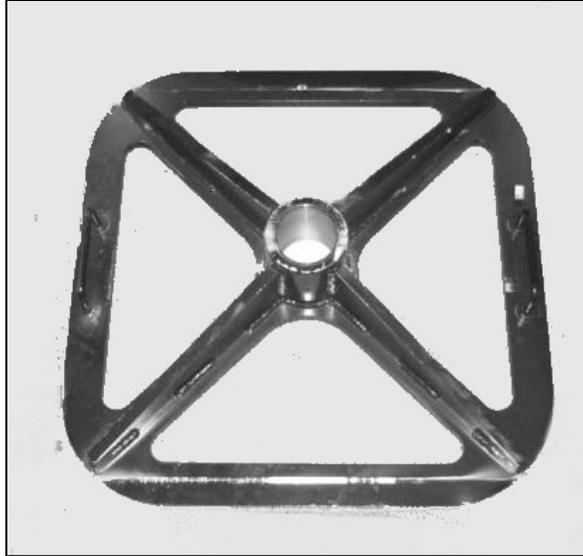


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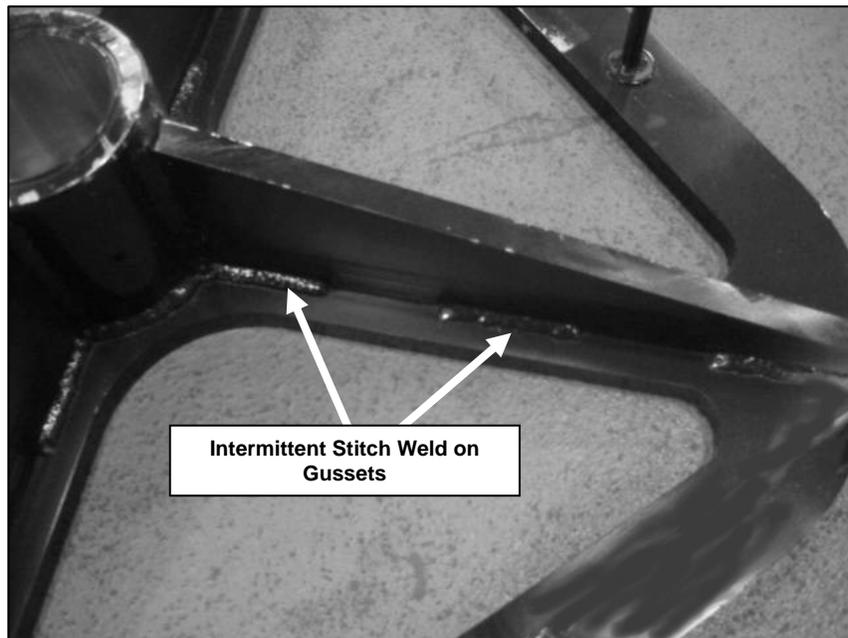
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### WARRANTY:

Aluminum Turntable Bases with stitch-welded gussets will be replaced under warranty. Contact the Nordco Service Department at 1-800-445-9258 to obtain a Goods Return number (GRFC). Please have the serial number of the machine(s) available when calling or the purchase order number in the case of replacement bases. Do not return any bases to Nordco without first obtaining a GRFC number.



**Figure 1**  
Aluminum Turntable Base p/n 15138881



**Figure 2**