



Product Support Bulletin 2015-004

245 W. Forest Hill Avenue
Oak Creek, WI 53154

Contact: Technical Support Phone: 800-445-9258 or Email: [: TechSupport@Nordco.com](mailto:TechSupport@Nordco.com)

Maintenance of Way ~ Work Equipment Bulletin

DATE: 19 October 2015

SUBJECT: AA2R Seat Swivel Brackets

RATING:

| | |
|--|--|
| <input checked="" type="checkbox"/> DIRECTIVE (Action is required) | <input type="checkbox"/> ALERT (Potential Problem) |
| <input type="checkbox"/> INFORMATION (Action is optional) | <input type="checkbox"/> PRODUCT IMPROVEMENT (Enhance Product) |

MACHINE MODEL(S): AA2R Model A

SERIAL NUMBER(S): ALL

SUMMARY: The seat swivel is missing reinforcement brackets which may cause the seat swivel to split in half, causing the seat to dislodge from the seat pedestal under certain conditions.

OPERATIONAL IMPACT: If brackets are missing, the center bolt of the swivel seat mounting may become disengaged, causing the chair to dislodge from the pedestal. See next page for photo of seat swivel with brackets attached.

ACTION: Contact Nordco Service at 1-800-445-9258 to arrange for Nordco Personnel to come and install these brackets. Please have the machine serial number, location, and contact information available at the time of the call.

Plan for approximately 2 hours of down time per machine.

WARRANTY: Nordco will provide kit P/N 98650054 for each serial number missing the brackets.

Orders for warranty reinforcement brackets and installation must be received by November 30th, 2015.



